

Sidq Privacy Policy

Introduction

This Privacy Policy explains how Sidq صدق اليمنية works

1. Personal data and information we collect from you

Personal data you provide to us

When you use the app, you don't need or can sign up, the app request zero data and collects zero data.

2. Security

We take all reasonable and appropriate measures to protect all collected Personal Data from loss, theft, misuse and unauthorized access, disclosure, alteration and destruction, taking into account the nature of the Personal Data that we process and risks associated with special categories of Personal Data we collect (information about health). Among others, we utilize the following information security measures to protect your Personal Data:

- a. Encryption of your Personal Data in transit and in rest;
- b. Systematic vulnerability scanning and penetration testing;
- c. Protection of data integrity;
- d. Organizational and legal measures. For example, our employees have different levels of access to your Personal Data and only those in charge of data management get access to your Personal Data and only for limited purposes required for the operation of the App. We impose strict liability on our employees for any disclosures, unauthorized accesses, alterations, destructions, misuses of your Personal Data.
- e. Conducting periodical data protection impact assessments in order to ensure that the App fully adheres to the principles of "privacy by design", "privacy by default" and others. We also commit to undertake privacy audit in case of Company's merger or takeover.

Please understand that you can help keep your information secure by choosing and protecting your password appropriately, not sharing your password and preventing others from using your mobile device. Please understand that no security system is perfect and, as such, we cannot guarantee the

absolute security of the App, or that your information won't be intercepted while being transmitted to us. If we learn of a security systems breach, we may either post a notice, or attempt to notify you by email and will take reasonable steps to remedy the breach as specified in this Privacy Policy.

We process information in a way that is compatible with and relevant for the purpose for which it was collected. To the extent necessary for those purposes, we take reasonable and appropriate steps to ensure that any information in our care is accurate, complete, current and reliable for its intended use.

3. Children's privacy

General age limitation. We are committed to protecting the privacy of children. The App is not intended for children and we do not intentionally collect information about children under 18 years old. The App does not collect Personal Data from any person the Company actually knows is under the age of 18. If you are aware of anyone under 18 using the App, please contact us at care@kernel.services and we will take required steps to delete such information and (or) delete his or her account.

4. Third party links

Although the App may contain links to third party websites or services, we are not responsible for the privacy policies and/or practices on those third-party websites or services. Please understand that this Privacy Policy applies only to information we collect from you. Where we have linked to a third-party website or service, you should read the privacy policy stated on that third-party website or service.

5. Privacy of payments

To process payments for particular features and functions of the App we may engage third-party payment providers.

For example, we use Apple for processing of payments in connection with our subscriptions offered on App Store. Please note that we never collect and we are not responsible for the collection or security of banking, financial, and payment information. Such information is processed and stored by Apple only. Apple can be contacted through their website: <https://www.apple.com>.

6. Email Communications

We may contact you from time to time via email to communicate with you about products, services, offers, promotions, rewards, and events offered by us and others, and provide news and information

that we think will be of interest to you. You can always opt out of receiving emails by unsubscribing via the "Unsubscribe" link contained in the email. Opting-out of these emails will not end transmission of important service-related emails that are necessary to your use of the App. If applicable laws prescribe so, certain exclusions may apply to the residents of some countries regarding an active opt-in for any email communications from us. We may ask such users to provide their consent for any such communications at the registration screen.

In such communications, we may also use surveys to receive your answers and feedback on various topics. Such information given by you via such surveys is processed by us for the purposes set forth in this Privacy Policy.

In order to provide communication services, we may engage third-party service providers to carry out such newsletter services, surveys or notifications campaigns. Currently, we engage the following third-party services:

SendGrid. SendGrid is an email automation platform provided by SendGrid, Inc (USA). We use SendGrid to reach more of our users with our newsletters, surveys and notifications. We may transfer your email address and some personalized texts to SendGrid. SendGrid will never use your email address and personalized texts except sending our messages and notices to you. We store your email addresses and personalized texts via SendGrid and you can request us to delete them from SendGrid platform in accordance with Section 3 of this Privacy Policy.

You can find the privacy policies of these services on their websites. These companies are compliant with the EU-US Privacy Shield Framework that ensures that European data privacy requirements are met.

Arbitration. You may also be able to invoke binding arbitration for unresolved complaints but prior to initiating such arbitration, a resident of a European country participating in the Privacy Shield must first: (1) contact us and afford us the opportunity to resolve the issue; (2) seek assistance from JAMS; and (3) contact the U.S. Department of Commerce (either directly or through a European Data Protection Authority) and afford the Department of Commerce time to attempt to resolve the issue. If such a resident invokes binding arbitration, each party shall be responsible for its own attorney's fees. Please be advised that, pursuant to the Privacy Shield, the arbitrator(s) may only impose individual-specific, non-monetary, equitable relief necessary to remedy any violation of the Privacy Shield Principles with respect to the resident. The arbitration option may not be invoked if the individual's same claimed violation of the Principles (1) has previously been subject to binding arbitration; (2) was the subject of a final judgment entered in a court action to which the individual was a party; or (3) was previously settled by the parties.

7. Data protection officer

To communicate with our Data Protection Officer, please email at dpo@kernel.krd